**2024畢業生職位**

**被理解的力量**

RSM科技是一個提供稅務、諮詢和審計等專業服務的專家網絡，在全球各地設有辦事處，作為一個整合團隊，我們共享技能、見解、資源，對於商業有深刻理解，並以客戶為中心來滿足企業需求。

RSM是全球第六大獨立審計、稅務和顧問公司網絡，涵蓋120個國家，擁有820家辦事處，國際上有超過64,000名員工，總營收達94億美元；RSM提供國際化的服務，客戶來自世界各地、規模不同、需求各異的企業家和公司。

我們為客戶提供的服務是獨特的，就像您一樣，我們歡迎並尊重每位客戶的個性，這有助於促進創新和成功，我們支持員工的個人發展、客戶的成長，使RSM 擁有良好的聲譽，幫助我們吸引和留住最優秀的人才。

**2024 GRADUATE POSITION**

**THE POWER OF BEING UNDERSTOOD**

**RSM is a powerful Network of assurance, tax and consulting experts with offices worldwide. As an integrated team, we share skills, insight, resources, and a client-centric approach based on a deep understanding of business.**

RSM is the world’s 6th largest global network of independent audit, tax and consulting firms, encompassing across 120 countries, 820 offices with over 64,000 people internationally and a total network fee income of US$9.4 billion. RSM offers a truly international service and enjoys a client list comprising successful individuals and companies of all sizes, with different needs and from all parts of the world.

The services we offer to our clients are unique, like you, and we welcome and respect people’s individuality, which helps contributing to innovation and success. The commitment to our people’s personal development, to our clients and to our community has given RSM a strong reputation that helps us to attract and retain the best people.

**NetSuite顧問，科技&管理 顧問服務（台北辦事處）**

作為科技顧問的專案團隊成員，您將與專案負責人／經理合作，使用公司的專案方法，執行ERP系統導入，並且對現有系統進行變更。

我們的NetSuite團隊遍布全球20多個國家，您將與我們全球的團隊成員合作。

我們的客戶是各自領域中的佼佼者，您將與他們合作，設計符合企業目標的解決方案，使他們靈活運用NetSuite和雲應用帶來的優勢，我們的客戶將您視為值得信賴的顧問，您將與他們密切合作，識別、分析和解決他們的業務挑戰。

作為您職責的一部分，我們將提供廣泛的機會來提升您的實作和顧問能力，通過培訓和在專案中獲得的經驗，我們期望您能通過NetSuite的證照考試，以支持我們在市場上的聲譽和定位。

**NetSuite Consultant, Technology & Management Consulting Services (Taipei Office)**

As a project team member in the Technology Consulting practice, you will work with project leads/managers to execute ERP implementations and changes to existing systems using the firm's project methodology.

Our NetSuite team crosses 20-plus countries on 5 continents. You will be comfortable with working with our team members globally.

Our clients are leaders in their sectors. You will work with them to develop solutions that meet their organizational strategy and objectives, enabling them to take full advantage of NetSuite and the benefits/agility that cloud applications bring. Our clients will see you as a trusted advisor, and you will work closely with them to identify, analyse, and solve their business challenges.

As part of your role, we will provide broad opportunities to develop your application and consulting skills. Through training and experience gained on projects, you will be expected to complete NetSuite certification to support our reputation and positioning in the market.

**工作內容**

* 確保專案任務的完成，包括:功能說明文件、設計規格文件、建構系統、品質管理、數據遷移和專案審核
* 與內部團隊、客戶團隊合作，設定基本的NetSuite架構，及客製化和第三方整合軟體
* 協助客戶進行需求訪談，根據業務流程和需求，尋找解決方案
* 與專案團隊合作，評估客戶現有系統、業務流程、痛點，設計NetSuite解決方案，並提出建議以改善業務流程
* 與專案負責人一起以系統化方法改進流程
* 與專案團隊合作，在NetSuite中，設計測試情境並執行測試
* 協助客戶從現有系統遷移數據到NetSuite
* 培訓使用者在日常工作中有效使用NetSuite的功能
* 與使用者合作，了解、定義和設計客製化報表、儀表板和關鍵績效指標(KPI)
* 為客戶問題提供協助，以實作的方式排除困難，並提供解決方案
* 跨時區工作，偶爾會在辦公時間外工作
* 保持對理解客戶的好奇心，了解RSM的其他服務，以及發現能給客戶創造額外價值的機會

**Responsibilities:**

* Ensure completion of tasks, milestones, and components, including but not limited to functional specifications, design specifications, configurations, quality assurance, data migration and project reviews.
* Work with internal and client project teams to configure base NetSuite functionality, customizations, and third-party integrations.
* Assist in requirements-gathering sessions with clients to map business processes and requirements to solutions.
* Work with the implementation team to assess the current state of clients' existing systems, business processes and challenges, factor into NetSuite solution design & suggest business process improvements.
* Work alongside the project lead to implement process improvements with systematic solutions.
* Work with the implementation team to create and execute testing scenarios in NetSuite.
* Assist with data migration from existing systems to NetSuite.
* Train end users on how to effectively use NetSuite’s features within the context of their daily jobs.
* Work with end users to identify, define and create customized reports, dashboards and KPIs.
* Provide support for client issues and questions, taking a hands-on approach to troubleshooting and providing resolution.

**應徵條件**

* 能夠流利地使用中文和英文
* 必須能流利使用日語/越南語/泰語其中之一
* 優秀的英文和中文書面溝通能力
* 優秀的人際互動能力、邏輯能力、分析和解決問題的能力
* 能夠在壓力下工作，並同時處理多個專案
* 如有需要，能夠出差到國內外處理客戶工作

**Requirements:**

* Fluent in English and Mandarin
* Must be fluent in in Japanese, Vietnamese or Thai
* Strong written communication skills in English and Chinese
* Excellent people, conceptual, analytical, and problem-solving skills.
* Able to work under pressure and work on multiple projects simultaneously.
* Willing to travel (domestic and international)

RSM香港向合適的候選人提供吸引人的薪酬福利，申請者請將您的履歷發送至 **hrcpa@rsmhk.com** ，請在郵件中標註TMC-TW，並提供完整的職業細節、可工作時間和期望薪資。

*（所收集的資料僅用於招聘目的）*

**如欲了解更多RSM香港的信息，請訪問www.rsm.global/hongkong。**

**聯絡電話：+852 2598 5123 電子郵件：**[**hrcpa@rsmhk.com**](mailto:hrcpa@rsmhk.com)

**RSM Hong Kong offers attractive rewards package to the right candidates. Applicants please send** your CV, quoting the reference **TMC-TW**, with**full career details, availability and expected salary to** [hrcpa@rsmhk.com](mailto:hrcpa@rsmhk.com)**.**

*(Data collected will be used for recruitment purpose only)*

**To find out more about RSM Hong Kong, please visit** [**www.rsm.global/hongkong**](http://www.rsm.global/hongkong)**.**

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